

AMAZON

Con

- Item descript
- Acct setup too long
- Nav to shopping page to bribes
- Layout of cart
- Login & fail loses cart

Pro

- 1 click checkout
- all info on 1 page
- nice running tally

BN

Pro

- Similar to amazon – info on 1 page
- Convenient – add to cart w/o nav to page
- Mini cart on every page
- 3 step checkout
- acct setup easier than amazon
- remove easier than amazon
- missing info – blinking alert

Con

- billing address – required mnemonic name

VS

Pro

- Nav between products – sort content in various ways
- Item pics instead of just names
- Alternating bg color
- Interface allowed lateral nav – jump anywhere
- Don't have to register to purchase something
- Tabbing order during registration
- No ads whereas amazon & bn had tons
- Always goes back to correct page (amazon sometimes doesn't)
- Shopping "bag" cuz it fits the product

Con

- Can't change the quantity in the cart – nav back
- 7 steps instead 3 or even 1
- shopping bag icon does not stand out
- no "personal assistant" available to answer questions

Others

Old navy

Target

Con: Marshall fields – all stores connected – too much info

Banana republic

www.sextoys.com

bed bath & beyond

restoration hardware

shopping session expires after entering nothing but still navigating

ebay

sony

buy.com

dell.com

shopping for comp easy as can be

Disney

Bigwords.com

Gap

Deepuppycomics.com

Mom n pop – graphics huge

Nav not well laid out

Apple.com

Layout very clean - simple

Efolletts.com

Bestbuy